



JEWEL WINDOWS SASHLESS WINDOW WARRANTY

Jewel Windows proudly guarantees our sashless window inserts against defects arising from faulty workmanship or material for a period of six (6) years from the date of installation.

Stainless steel pulleys, Rollers and Kevlar cord for a period of fifteen (15) years as replacement only.

PLEASE NOTE: This Warranty is to be read in conjunction with the Jewel Windows “Terms and Conditions of Sale” and is subject to the following conditions:

- ▶ The window sub frame has been installed in accordance with Australian Standards AS2047 and AS2048, and standard current building practices.
- ▶ The sashless inserts have been installed by authorized Jewel Windows installers.
- ▶ The product has not been damaged due to misuse, physical abuse or neglect.
- ▶ The product has not been physically altered, or removed and reinstalled.
- ▶ The product has been maintained in accordance with the Jewel Windows maintenance procedure.
- ▶ The product is not subject to abnormal stress from the location or environment, i.e. application of heat, excessive vibration or movements of buildings or foundations.
- ▶ The warranty is limited to the repair or replacement of the faulty product only and is at the discretion of Jewel Windows. There is no liability for any other claims, damages or cost whether consequential or otherwise cause by the defect.

The following are not covered under this Warranty:

- ▶ Window sizes outside of recommended specifications.
- ▶ Glass breakage, glass with thermal stress fracture all glass in general.
- ▶ The fitting of replacement parts and service of window.
- ▶ We assume no liability for damages caused by cleaning solvents or brick cleaning acids. Please refer to the glass manufacturer's cleaning instructions.
- ▶ This warranty does not cover discolouration of finishes that may occur due to normal weather conditions which will cause any colour surface to fade or darken gradually.
- ▶ Manufacturing tolerances or industry variations in specific glass, powdercoating and anodising finishes will not be accepted as defects.

How to make a claim

- ▶ **All claims are to be made in writing and must be made within thirty (30) days of the defect arising in the product.**

Jewel Windows Pty Ltd

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